

Access the NEP Resident Portal

NEP provides you with FREE online services that make managing your account even easier! We believe our website is a valuable resource for our residents, and we are happy to provide an innovative approach to utility bills. With our website, you can:

- Access your billing statements
- Make payments online (for FREE!)
- Schedule Automatic and Proactive Payments
- Set up alerts to automatically notify you with important information

We are continually adding new features to our website in order to provide our residents with additional resources and utility information. Setting up an online account is easy, and takes less than 3 minutes! To set up your account and get started today:

1. Log onto our website www.nationwideenergypartners.com
 - a. Select the “My Account” option in the top right hand corner.



- b. Under the login selection, select “Register Now.”

login

Email

Password

Don't have an account [Register Now](#)

LOGIN

[Forgot your password?](#)

2. Fill out the new account information
 - a. This includes:
 - i. Valid email address where notifications will be submitted.
 - ii. Password that meets our password requirements.
 - iii. First and Last Name
 - iv. Zip Code of the Service Address / Billing Address
 - v. Telephone Number

new account information

Email Address

Passwords must meet the following requirements:

- must be at least 8 characters in length
- must contain at least one number and 1 alpha
- only alphanumeric characters are allowed

For enhanced security, do not use proper names, words, or sequences of numbers.

Password

Re-enter password

First Name

Last Name

ZIP Code

Phone Number

- vi. Fill in the two security questions with answers you'll remember easily.

Security Question 1

Security Answer 1

Security Question 2

Security Answer 2

- b. Finally, select “Enroll.”
3. A “new account created” confirmation notification will populate.

new account created

Thank you. You have successfully created an account at Nationwide Energy Partner

Email Address

First Name

Last Name

ZIP Code

Phone Number

What was the make of your first car?

In what city were you born?

LOGIN TO CUSTOMER PORTAL

- a. Select “LOGIN TO RESIDENT PORTAL.”
4. Under “My Account” on the main page:
 - a. Select “Add Account”



- b. Fill out the information requested:
 - i. Account number – (This is the six digit account number included on your new NEP Utility Billing Statement).
 - ii. Street number - (The numerical portion of your street address).

add account

Account Information


Payment Type

Utility Bill

Account Number

Street Number

Paperless ?

No 


E-Bill Notification Preferences For New Bills ?

Receive email notification ?

- iii. If you would like to receive e-bill notifications, under the paperless tab, select “yes or no.”
- iv. Sliding the grey bar beneath the paperless option will turn it green, meaning that you’re good to go – and you will begin receiving an e-bill, or paperless billing statement, to your e-mail address each month.

Paperless ?

Yes



ebill

VIEW BILL

Auto Pay ?

AUTO PAY

More

[View All Payments](#)

[View Consumption](#)

[View External Payments](#)

[View Bill History](#)

- 5. Under Terms and Conditions, click on the blue “Read the Terms & Conditions” option.
 - a. After reviewing the terms and conditions, click in the blank box next to the “I agree to the Terms & Conditions”.
 - b. Select “Add Account.”
- 6. Clarifications regarding your account details will be displayed after the information has been entered and your account has been successfully created.

account created	
Payment Type	Utility Bill
Account Number	043236
Paperless	Off
<div style="background-color: #f44336; color: white; padding: 5px 15px; border-radius: 3px; display: inline-block;">BACK TO ACCOUNTS</div>	